## ANNUAL REPORT 2013











# PHOTOS BY MELORA BALSON: COVER (TOP RIGHT), PG 5 • PHOTOS BY KARA DELAHUNT: COVER, PGS 1, 2, 4, 7, 8

# What Makes Families First Unique?

#### Innovation

All parents need help; we work with low-income families because often they lack access to parenting resources. More than 90 partnerships with other family-serving nonprofits and schools help us reach families in need effectively. Our high-dose workshop series and other supports are strengths-based. Parents start from where they are and gain knowledge and skills that help them build family relationships that serve as the foundation for successful lives.



#### Research-Base

The latest research shows that the chronic stress that accompanies poverty can become toxic for children, negatively affecting their development and overall outcomes. The antidote to toxic stress is a caring adult. Families First helps parents build six protective factors known to promote well-being in families. When they do, children can become resilient and develop in a healthy way despite the stress in their environment.

#### **Impact**

Your support enabled Families First to reach more than 1,500 parents with up to 12 hours of parenting education a piece in 2013—a significant increase in hours per parent! This work benefited an estimated 3,000 children. With materials written for adults with low reading levels and translated into Spanish or Haitian Creole, and with expert facilitation by Parenting Educators rooted in communities where these languages are spoken, we are able to serve parents others find hard to reach.

Throughout this report, you'll learn about Families First's impact—by the numbers.





# Dear Friends

Your support of Families First in 2013 was tremendous. On behalf of the 1,500 families you helped us reach and our more than 90 nonprofit partners, we are deeply grateful for your investment in the critical work of supporting families. Your generous contributions built capacity in preparation for growth so that, in the coming years, we can serve many more families in need.

This year you helped expand our Outreach & Education department staff and our skilled group of Parenting Educators. With this new expertise and the unflagging energy of a great team, we're providing parents with the best possible supports. That has meant revitalizing our curriculum and infusing it with the latest thinking on parenting through perplexing new 21st century challenges.

Born out of Wheelock College, Families First has always been a learning organization. The research is clear that parents are key to children's healthy development, that more parenting education is better, and that if we support parents to have more productive relationships with their children's schools and child-care providers, kids will do better emotionally and academically.

Your support has increased our impact by enabling a crucial shift to offering nearly all of our workshops in series. We've also developed new capacity in the exciting area of family engagement. Working with schools and the parents they serve over 6-12 months, we are promoting the true, two-way partnerships that help both teachers and parents do their jobs better, and ultimately improve children's school achievement.

As you know well, parenting is challenging for everyone. Through your contribution for high-quality workshop series and other services, you are supporting low-income families who would otherwise have nowhere to turn for help. You are empowering the parents we serve to give their children a stronger foundation, and strengthening our community as well. Thank you.

Sincerely,

Liz, Jen and Gayle

Cayle Dubi





Board Co-Chairs Jen Kordell and Gayle Dublin with Executive Director Liz Cohen (center).

## Sylvia's Past and America's Future

When Sylvia was young, her mother was addicted to drugs and wasn't there for her. For many years, no one was. Sylvia spent much of her young life with a series of foster families. One foster mother yelled at her for the smallest things, like not rinsing cans before putting them in the recycling. She was scared by the people she relied on for care. Sylvia describes her experience as unimaginable, and by age 12, she was depressed, engaging in self-destructive behaviors, and flunking out of school.



Sylvia, her partner Tremayne, and their daughter, America.

When she ran away to live with her uncle, she finally found people who nurtured and helped her. With hard work and determination, she fought her way back—she finished her education and got a good job.

When her daughter America, now 3, came into her life, Sylvia knew she wanted to be a different parent than any she'd had, so again she sought out help. She found Higher Ground in Roxbury and began attending its Parenting Circle program led by Families First.

Because of you, Families First has given her support and structure and a community of other moms and dads who are also trying to be good parents.

From Families First, Sylvia has learned how to listen to her daughter, how to praise and encourage her, and how to discipline without yelling-without scaring her. She has learned how to be the role model that she never had herself. Sylvia has learned to be there for America.

Your support helps moms like Sylvia break the cycle of poverty, addiction, and abuse, so their children will have bright futures. Thank you.

parenting workshops provided

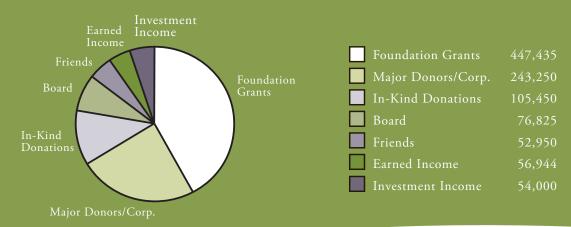
# Selected Financial Information

YEAR ENDING JUNE 30, 2013



STATEMENT OF ACTIVITIES				
	Unrestricted	Temporarily Restricted	Permanently Restricted	Total
Operating Revenues:				
Foundation grants	\$333,171	\$114,264		\$447,435
Individual contributions	320,075			320,075
Corporate contributions	52,950			52,950
Program revenue	56,944			56,944
In-kind donations	105,450			105,450
Interest and dividends	20,560			20,560
Investment income appropriated for operations	33,440			33,440
Net assets released from restrictions	95,580	(95,580)		
Total Operating Revenues	\$1,018,170	\$18,684		\$1,036,854
Operating Expenses:				
Programs	\$711,938			\$711,938
General and administrative	62,936			62,936
Development	202,010			202,010
Total Operating Expenses	\$976,884			\$976,884
Changes in Net Assets from Operations	\$41,286	\$18,684		\$59,970
Changes in Total Net Assets				
Net Assets, Beginning of Year	\$452,886	\$114,580	\$565,250	\$1,132,716
Net Assets, End of Year	\$540,743	\$133,264	\$565,250	\$1,239,257

#### **SOURCES OF REVENUE (FY 2013)**



This page represents selected financial data from the FY13 (year ending June 30, 2013) audit. Complete copies of the audited financial statements are available upon request.

## Program Site Report

FISCAL YEAR JULY 1, 2012 - JUNE 30, 2013

#### **EARLY CARE & PRESCHOOL**

Baby University, Cambridge Boston Higher Ground, Roxbury **Brockton Day Nursery** 

Dorchester House Multi-Service Center: Fields Corner Children Thrive Initiative

East Boston Social Centers

Greater Boston Early Childhood Resource Center, Cambridge

Norwood Public Schools-Coordinated Family & Community Engagement Program

Old Colony YMCA Childcare-Striar Branch, Stoughton

PACE Head Start, New Bedford Schwartz Center for Children, Dartmouth Tartt's Day Care Centers, Inc. Viet-AID, Au Co Preschool, Dorchester\*

Walpole Coordinated Family & Community Engagement Program World of Wonder Preschool, Woburn

#### AFTER SCHOOL PROGRAMS

Cambridge Housing Authority\* Pelham Apartments, Framingham

#### PARENT AND COMMUNITY **ORGANIZATIONS**

Cambridge Community Center Cambridge Police Department\* Cambridge Senior Center Camp Harborview, Roxbury\* Child Care Resource Center, Cambridge Children's Services of Roxbury Community Connections of Brockton\* Community Service Center, Jamaica Plain\* Dare Family Services, Somerville Educational Development Group, Boston Evergreen Community Services, Malden Good Samaritan Fellowship Home Care, Brockton

Haitian American Public Health Initiative, Mattapan

Home for Little Wanderers, Jamaica Plain\* Julie's Family Learning Program, South Boston

Lynn Community Connections\* Lynn DCF Grandparent Support Group\*

Malden Family Network\*

Medford Family Network

Morgan Memorial Goodwill Industries, Boston

MSPCC Kinnections, Jamaica Plain Nazarean Haitian Church, Malden\*

North Suburban Child & Family Resource Network, Stoneham

PACE Child Care Works, New Bedford

Parent Placentin, Randolph

Roxbury Youthworks

Sion Seventh Day Adventist Church, Somerville

United South End Settlements, Boston Weymouth DCF Grandparents Group

\*New Sites in FY13





#### **SCHOOLS / EDUCATION CENTERS**

Bellesini Academy, Lawrence Bentley Elementary School, Salem\* William Blackstone School, Boston\* Boston Public Schools Parent University Bridge Boston Charter School, Jamaica Plain Brockton Parents' Academy Cambridge Rindge & Latin School\* Cambridgeport School Curley K-8 School, Jamaica Plain English High School, Boston\* Epiphany School, Dorchester Curtis Guild Elementary, East Boston Nathan Hale Elementary School, Roxbury\* James Hennigan School, Jamaica Plain John F. Kennedy Elementary School, Jamaica Plain\*

Lee Academy Pilot School, Dorchester Marshall School, Dorchester Donald McKay School, East Boston Mother Caroline Academy & Education Center, Dorchester Iames Otis School, East Boston Randolph Public Schools Warren-Prescott School, Charlestown Wheelock College Aspire Institute-Boston Family Engagement Partnership\* Young Achievers School, Mattapan

#### TRANSITIONAL HOUSING SITES

Auntie Nat's Village, Roxbury\* Bethany Hill School, Framingham Cambridge YWCA Family Shelter Coordinated Family & Community Engagement of Brockton Crittenton Women's Union, South Boston Crossroads Family Shelter, East Boston Elizabeth Stone House, Roxbury Family Promise Metrowest, Natick\* Granada House, Allston Heading Home, Boston Family Shelter Homes for Families, Boston\* House of Hope, Lowell Metropolitan Boston Housing Partnership Project Hope Family Shelter, Dorchester St. Ambrose Family Shelter, Dorchester The Second Step, Newtonville Transition House, Cambridge Transitions at Devens\*

#### **CONFERENCES**

A View from All Sides, Boston

\*New Sites in FY13



families served through **Family Engagement Pilot** at Cambridge Community Center



# Families First 2013 Family of Supporters

INDIVIDUAL, CORPORATE & FOUNDATION SUPPORTERS JULY 1, 2012 THROUGH JUNE 30, 2013

### We are deeply grateful for the generosity of all of our donors

#### \$100,000 +

Anonymous

#### \$65,000-\$99,000

The Charles Engelhard Foundation The TripAdvisor Charitable Foundation

#### \$20,000-\$64,999

Bain Capital Children's Charity Ltd. Melora and Andrew Balson Cabot Family Charitable Trust Amelia Peabody Foundation

#### \$10,000-\$19,999

The 484 Phi Alpha Foundation The Chickering Foundation Clipper Ship Foundation Foundation M The Janey Fund Charitable Trust The Johnson Family Foundation John Hancock Financial Services Michael Kohn The Anne and Paul Marcus Family Foundation/Marcus Partners Medical Information Technology, Inc. Leslie and Ken Pucker May and Stanley Smith Charitable Trust Tufts Health Plan Foundation Jim and Margaret Wade

#### \$5,000-\$9,999

Alexandra and Colin Campbell Bushrod H. Campbell and Adah F. Hall Charity Fund Brian and Nicole Clark Edward and Allyson DeNoble Gayle and Buddy Dublin

Eugene F. Fay Trust/BNY Mellon Charitable Giving Program Lovett-Woodsum Foundation Phyllis W. McGillicuddy Charitable Trust P&G Gillette Thomas Anthony Pappas Charitable Foundation, Inc. Charles Sanders Trust The Frederick E. Weber Charities Corporation Marianne J. H. Witherby Foundation

#### \$2,500-\$4,999

Anonymous

Leslie and Howard Appleby The Boston Foundation Vision Fund Cambridge Community Foundation CB Richard Ellis, TX Julia and John DeVoy Fast-Trak Construction, Inc. Adam and Claudine Grossman Hirsh Family Foundation Roy A. Hunt Foundation Meryl Kessler and Scott Oran Lincoln Property Company, FL Ian and Isabelle Loring Mintz, Levin, Cohn, Ferris, Glovsky and Popeo, P.C. Mr. Sid

Kristin and Steve Mugford William and Lia Poorvu The Pritzker Pucker Family Foundation Proskauer Rose LLP Richards Barry Joyce & Partners Molly and Owen Stearns The TJX Companies, Inc. Michael S. and Elizabeth A. Winkler The Zients Family Foundation

#### \$1,000-\$2,499

A.D.S. Ventures Chester Atkins and Jessica Stern CB Richard Ellis, TX Miceal and Shelby Chamberlain Ben Chigier Colliers International Stacy Dell'Orfano Delta Dental of Massachusetts Eastern Bank Charitable Foundation Jennifer Eckert Marjorie and Len Freiman Chris Gaffney and Karen Kames Paul Gannon Betsy Gerlach and Harold Dennis Trintje and Andrew Gnazzo Pauline Hargreaves Nancy Hill and Rendall Howell Jones Lang LaSalle Rachel and Seth Kalvert Ann and Ed Kania The McGrath Family Jennifer Kordell and Tim Moran Nicole Korn and Mark Feldman John and Chrissie Lawrence Lincoln Property Company, FL Russell and Shara Oken Crista Martinez Padua and Horacio Padua, Jr. Mark and Etta Rosen Patti Saris and Arthur Segel **Greg Torres** The Wolk Family and The Cross Country Group Andrew and Mariann Youniss Alan and Ronda Zients

#### \$500-\$999

Barefoot Books The Bay State Federal Savings Charitable Foundation Dave and Cassie Bordeau Sara and Marcus Byruck Elizabeth Cohen Patrick Colbert Nisha and Steve Du Bois Arthur and Marian Glasgow Robert and Teresa Holmes Emily G. Kahn Paul and Amy Kraft Thomas and Penelope Lawrence Andrew and Lisa Majewski Alice and Coleman Mark Mark Marroni Sandra Marwill and James Jampel Amy and Thomas Moore Terry and Nicole Murray Anne L. Peretz Richard Piltch Sue and Bernard Pucker Nicole Johan Rand Lisa A. Robinson and Robert S. Hansel Suzanne Rothschild and John Baynard Murray Sackman and Marianne Karmel Michael Salinger

Nancy and Ron Shaich Michael and Jennifer Shea Phyllis and Adam Sonnenschein Marc Stiller Judith Sydney and Aviva Sapers Sandra and Robert Taylor Joan I. Thorndike Stephen and Kajy Vicinelli

#### \$250-\$499

David and Margaret Allen Barbara Anthony Katie Bacon and Mark Pener Dan Barcan Jeffrey and Maryann Bass Peter and Patricia Bishop Michael and Karen Buckley Ellen and James Burns Paul and Katie Buttenwieser Castles Unlimited, Inc. Michael S. Cavanaugh Irwin and Roberta Chafetz Paul Clifford Timothy Cook Dana and Jeffrey Davis Deluxe Hotel Supply Jeff Duckworth **Edward Duffy** 

Jim and Emma Egan Michael Elefante and Louise Sawyer Martin and Susana Fantozzi John and Jill Finnerty Joseph Flaherty John Fox Josh and Nora Friedman Scott Friend and Leslie Riedel Jason Gish Michael and Susan Goldman Debra Goodman Brett and Abby Gordon Matthew and Gail Hoffman Philip and Rebecca Ivey Cindy and Andrew Janower Maureen and Roy Johan Kenneth M. Jones Ross Iones Michael and Barbara Kalvert Nathanael and Catherine Kessler Florence Koplow Tucker Levy Thomas M. and Nancy L. Looney Brian McKeon Kevin McKeon Iim and Annette Miller Casey and Giselle Nelson Kevin O'Keeffe



1,500 parents participated in workshop series

## Families First Supporters (continued)

INDIVIDUAL, CORPORATE & FOUNDATION SUPPORTERS JULY 1, 2012 THROUGH JUNE 30, 2013

Madeleine and Andrew Oldman Mark and Katherine Pelson

Nicole Pirani

Jon and Marcie Pucker

Kevin and Jennifer Queally

Paul Reulbach

David and Kristin Shapiro Leonard and Laurie Slap

Ralph Smith and Cookie Otani-Smith

Fredericka and Howard Stevenson

Jim Synborski

Stanley and Laura Lee Tam Gillian Todd and Kingsley Taft The Touchstones Fund of The

Philanthropic Collaborative, Inc.

Brian Walsh

John and Geraldine Warren

Rod Wright and Natalie Waters Wright

Elizabeth and Bruce Wilson

#### \$100-\$249

Todd Barclay Peter Baty

Robert Bender and Sandra Venner

Melissa Bradley and Jeff Horine

Joseph Bragdon

Linda and Peter Braun

Robert and Marilyn Brooks

Erica and Harlan Carere

Paul Ciancarelli

Susannah and Raul Cintron

Amy Cody

Linda and Shepard Cohen Robert and Tamera Colgate

Stephen Conlin and Anne Donahue

Lisa and David Craig Cheryl and Brian Cuddy Ariel and Joanne Cudkowicz Kelly Cutler and Paul Rehm

Olive Darragh

Susan P. Davies and Richard W. Talkov

Jessica Davis Michelle Day Charles Dellheim and Laura Gross

Cina and Adam Doctoroff

Philip Dorman

Debbie Drucker and Laurence Ring

Mark and Elizabeth Dufton

Douglas Eisenhart

David Ellis

Russell and Mary Lou Ellsworth

Toby and Sandra Fairbank

Jenny Farren

David Felson and Elaine Landes

Peter and Teresa Ferrelli Lisa and Stephen Fiore Christopher Flynn Diane and Blaine Fogg

Elena Frankel

James and Sue Frontero Jennifer Giampaolo Stephen Goldfinger Alexander Goldman David Goldstone

David E. and Jill B. Grossman Joanna and Ramon Herrera

Claudia Hochberg

Robert and Nancy Hurlbut

Joel D. Jacobs Thomas Jacobs Debra Jaff

Audrey and Jack Kadis

Stephanie and Matthew Kadnar Matthew and Jennifer King

Thomas Kosmo Tim Legere

Carol and Harold Levin

Linda Levin Gary Lieberman Sean Lynch

George Mahassel, Jr.

Emily Mann and Ronald Sandler Kathleen and Steven Marullo Robert and Shawna Mashal

Chris McCauley John McGah

Thomas and Jennie McKenna

Rebekah McKinney Colin and Anne McNay William Meagher Maureen Moran Brenda Noel

Margaret O'Connor Maria and Kevin O'Connor

Emily O'Malley Jyoti Peters

Shirin Philipp and John Higgins

Larry Richmond

Paul and Annette Roberts

Tarvn Roeder

Susan and Daniel Rothenberg

Robert Rudnick Steven Russell Adam Sachs

Sean Sacks and Marcy Goldberg Sacks Jessica Shattuck and Preble Jaques Kathleen and David Shields

Susan Silberberg Ira and Nancy Silver Steve and Robin Smith

Stuart Snyder and Abby Cohen

Russell Stein Skip Sullivan

Michael G. Thompson and Theresa

McNally

Elaine Tung and David Concoran United Way of Central & Northeastern

Connecticut Deanne Urmy

Eric and Faith VanDusen

Josef Volman Karen Walsh

Doug and Judith Weinstock Emie Michaud Weinstock and

Daniel Weinstock

David Weisman

Howard Zaharoff and Deborah Whitehill

Lee Zapis Pamela Zients



A gift in tribute is a particularly thoughtful way to celebrate a birthday, anniversary, or other joyous event, or to honor the memory of a relative or friend.

We thank all who chose to support Families First in this way.

Listed are people in whose honor or memory gifts were received.

#### IN HONOR OF

Melora Balson

Linda Braun

Mike Buckley

Liz Cohen

Sonia Ettinger

Mark Feinstein

Rachel Kalvert

Meryl Kessler & Family

Richard Kleinberg

Michael Kohn

Ien Kordell

Harold J. Levin

The Parenting Educators

Leslie Zients Pucker

Nicole Rand

Ben Rossi

Lester Sagan

Carole and Norman Tarbell

Margaret & Jim Wade

#### IN MEMORY OF

Peter Cerutti, Jr. Edwin and Jeanette Ellsworth Horacio Padua George and Jessie Pitts Helen Santagate Joseph and Ethel Santagate



#### IN-KIND DONATIONS

Barefoot Books

Blue Cross Blue Shield MA Skills Based Volunteer Program

Alix Campbell

Jody Cornish

Kelly Cutler

Allan Dines

Paul Giragos

Highland Street Foundation

Community Impact Consultants

Inspire, Inc.

John Hancock

Mervl Kessler

Ken and Leslie Pucker

Mr. Sid

Quinn Popcorn

Marcy Goldberg Sacks

SkyWorld Interactive, Inc.

Paul Tough

Due to space constraints, we unfortunately can't list all of our donors in our annual report. Our deepest gratitude goes out to all of our supporters who gave gifts up to \$99 over the past year.

Every effort has been made to ensure the accuracy of this report. If we have inadvertently made an error or omission, please notify Families First at 617-868-7687 ext. 24 and accept our sincere apology.

of participants agree or strongly agree that they understand child development



## **BOARD OF DIRECTORS**

Gayle Dublin, Co-Chair Jennifer Kordell, Co-Chair Russell Oken, Interim Treasurer Leslie Zients Pucker, Clerk Jody Cornish Stacy Dell'Orfano Julia DeVoy Marjorie Freiman Pauline Hargreaves Nancy Hill Robert Holmes Rachel Kalvert Michael Kohn Jeff Murray Molly Stearns Judith Sydney Linda Braun, Honorary Susan O'Connor,

Honorary

#### **ADVISORY COUNCIL**

Dr. Stuart Ablon Dr. Betty Bardige Michelle Brooks Dr. Robert Brooks Mary Coleman Dr. Betty Cooke Dr. Joanne Cox Dr. Ned Hallowell Jackie Jenkins-Scott Dr. Bruce Johnson Michael Patrick MacDonald John Sommers-Flanagan Dr. Ann Stadtler Michael Thompson, PhD Sarah Ward Dr. Richard Weissbourd

#### **OFFICE STAFF**

Rachel Banks, Administrative Assistant Susannah Cintron, Senior Development Officer Elizabeth Cohen, **Executive Director** Sue Covitz, Director of Outreach & Education Stacey Ellsworth, Office Administrator Michael Goldman, Director of Finance & Administration Rebekah McKinney,

## PARENTING EDUCATORS

Milly Arbaje-Thomas Pam Bailey Shawne Blake Debra Broadley Marilyn Buckler Carrine Bury Yvette Cheeks Carol Darcy Briget Evans Alejandra Hernandez Roxanne Hoke-Chandler Rosalyn Levy Lilly Marcelin Susan Marx Yesenia Menendez Michelle Padden-Dragone Gail Parsons Stacy Randell Marta Rivera Lilly Vazquez

Doug Weinstock

# FRIENDS COUNCIL Melissa Ann Ananias

Katie Bacon Melora Balson Nancy Brown Alix Campbell Amy Cody Lisa Craig Kelly Cutler Betsy Gerlach Carey Hoch Charmain Jackman Joannie Jaxtimer Robin Jones Meryl Kessler John Lawrence Steven Lipiner Anne Marcus Crista Martinez Padua Shirin Philipp Kevin Queally Suzanne Rothschild Marcy Goldberg Sacks Phyllis Sonnenschein Eleonora Villegas-Reimers

Margaret Wade



Director of Grants &

Communications

Training Specialist

Oldman, Education

Family Engagement

Maureen O'Brien,

Madeleine Otani

Coordinator

Magda Rodriguez,

Coordinator

Curriculum &

99 Bishop Allen Drive Cambridge, MA 02139